

## WEBINAR

Keith Manch Director of Civil Aviation NZ Civil Aviation Authority

"Aviation Regulation in a time of Volatility, Uncertainty, Complexity and Ambiguity".



...a situation of constant, unpredictable change that is now the norm ...

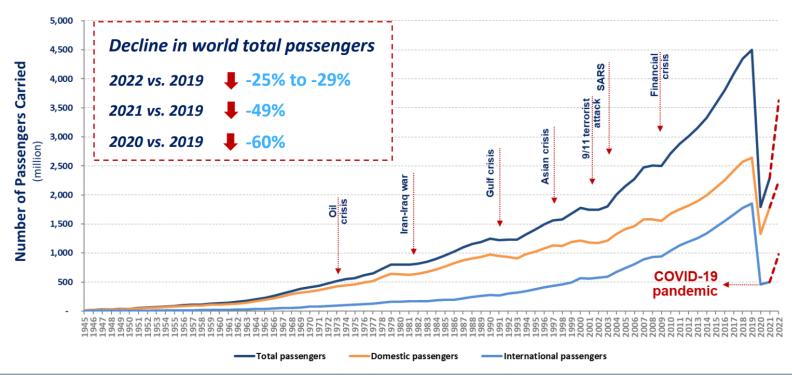


## **COVID**



# World passenger traffic collapses with unprecedented decline in history





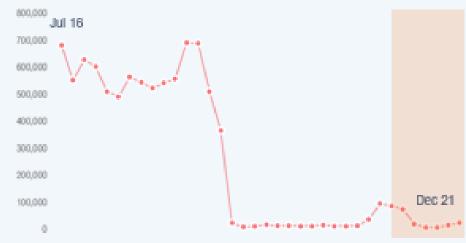




### Domestic passenger volumes



### International passenger volumes



## COVID – Key Risks and Issues

- Less revenue, more risk
- Regulatory relief
- Risks to training and maintenance, and from 'pivoting'

- Uncertain recovery
- Challenges to safety and security outcomes
- Retention of staff



## **EMERGING TECHNOLOGY - Broad and Undefined**

- Different challenges
  - Standards, concepts of operations, integrated systems, outcomes/performance based, resource intensive
- Different responses
  - Guidance, system-based approach, collaboration, engagement, best practice, change and influence



## MODERN REGULATORY PRACTICE - Evolving

"A modern regulator can be characterised by:

- its earned autonomy approach to regulation
- consistency in decision-making
- being transparent, responsive and communicative
- openness to co-regulation, and
- its ability to strike a balance between goal-based and prescriptive regulation"

Gary Prosser, DCE Australian Maritime Safety Authority



### Our regulatory strategy

This regulatory strategy sets out the approach that we, the Civil Aviation Authority<sup>1</sup> (the Authority), are taking as we perform our regulatory role. The strategy will help our people and stakeholders understand the nature of our role as a regulator and how we approach it2.

The strategy sits within the Authority's strategic framework which describes the Authority's vision and purpose. To give effect to the strategy, there is a Regulatory Action Plan which details the things we will do to implement the strategy. The strategy has a medium-term focus, whereas the action plan has a 12-month duration.

Figure 1: Our strategic framework

OUR

VALUES

Collaboration

Me mahi tahi

**Transparency** 

Me mahi pono

Me mahi tika

Me manaaki

**Professionalism** 

leadership, and diversity

Integrity

Respect



- 1 The Civil Aviation Authority is referred to in this regulatory strategy as 'the Authority' wherever it is the legal entity that is specifically referred to. Similarly, the Director of Civil Aviation is referred to as 'the Director' where specific reference to that statutory role is needed. Otherwise, the convention of referring to their combined regulatory roles in the singular as, 'we', 'us', 'our', or 'the regulator' is adopted herein
- 2 For further information about our regulatory approach, see our current Statement of Intent, and the annual Statement of Performance Expectations (both available on our website).

based and intelligence-led

- Security Delivery Strategy (AvSec's Horizon 2030)
- · Safety Delivery Strategy (in development)

Our technology and information management supports our regulatory role and our people, and our systems and information are protected and well managed

managing our physical and financial resources, and working towards financial and environmental sustainability

- communicating effectively as one organisation with our stakeholders to understand and influence our environment

#### Strategic and business planning, reporting, quality and assurance

Clear goals, clear pathways and a performance and quality cycle that supports success

## **Navigating VUCA**

- Counter volatility with vision
  - be a modern regulator, clear vision, values and practice approach
- Meet uncertainty with understanding
  - be intelligence-led, engaged and collaborative
- React to complexity with clarity
  - transparent, responsive and communicative
- Fight ambiguity with agility
  - outcomes and performance based approaches