

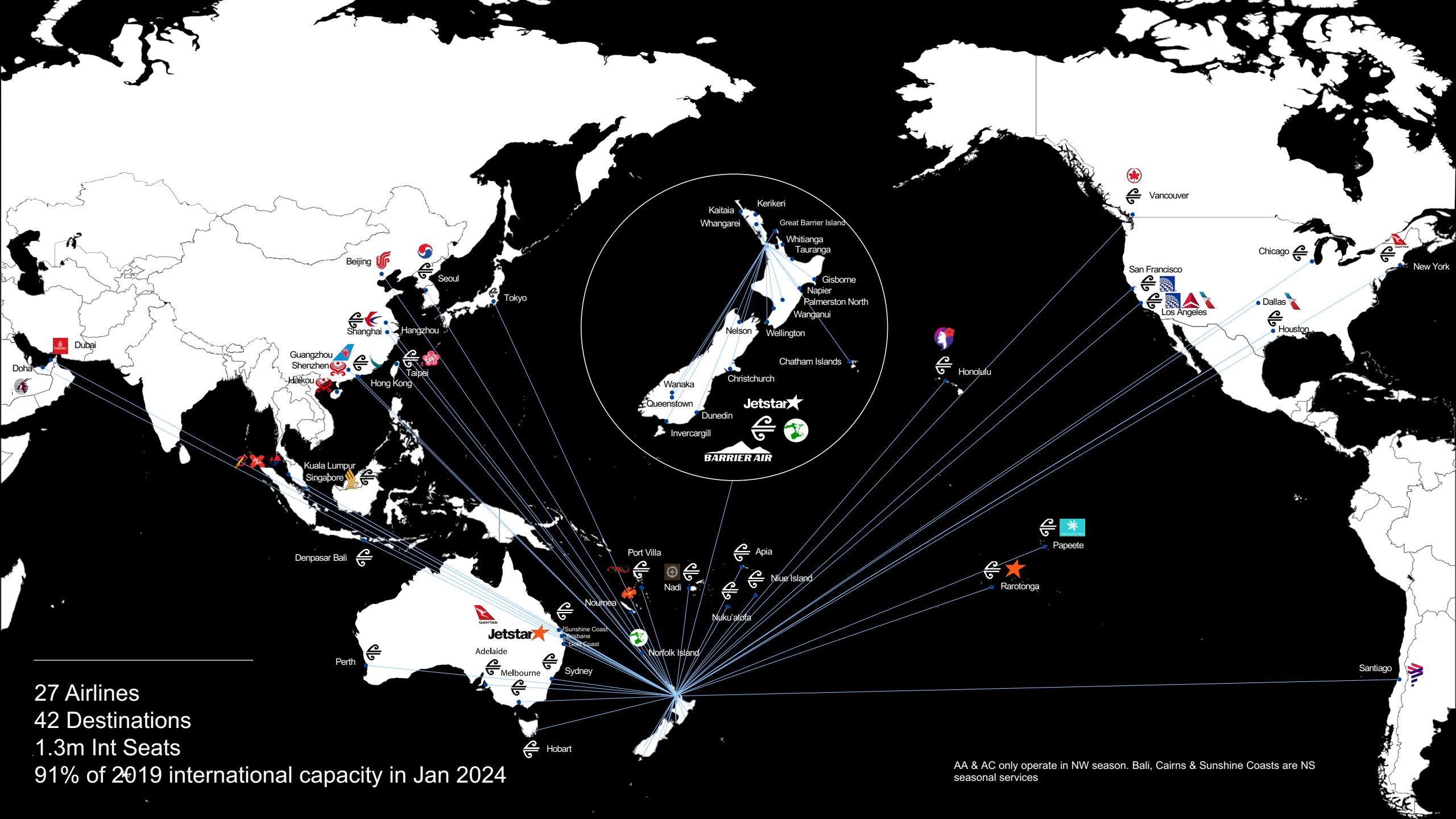
Building the gateway New Zealand needs



Auckland Airport

ALAANZ Presentation 2024

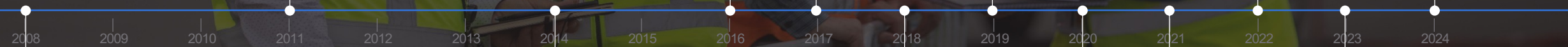




27 Airlines
 42 Destinations
 1.3m Int Seats
 91% of 2019 international capacity in Jan 2024

AA & AC only operate in NW season. Bali, Cairns & Sunshine Coasts are NS seasonal services

We've been expanding and planning for the future



2008
Auckland International Airport Pier B construction begins



2011
Airport begins discussions with airlines on terminal integration

2016
Auckland Airport Pier B extended



2014
Master plan released

2017
Airport continues formal discussions with airlines on terminal integration

2019
Airlines support pathway to terminal integration

2022
Major roading upgrade
Decision made on integration



2018
Airline consultation

2020
Borders shut
Decision to integrate terminals publicly announced

2021
Commitment to integration re-confirmed

2023
Test piling on new terminal begins
Waste facility delivered
New bag carousel opens

2024
2024 Park & Ride South opens
Transport Centre ground floor opening



Our 10-year development roadmap

Investment is essential for efficient running of our airport

↑ Domestic Departures
Ngā Wehenga ā-Motu 国内航班出发

↑ International Departures
Ngā Wehenga ki Tāwāhi 国际航班出发

Safe & resilient airfield

Total Asset Management

Smooth border processing

We're already well underway

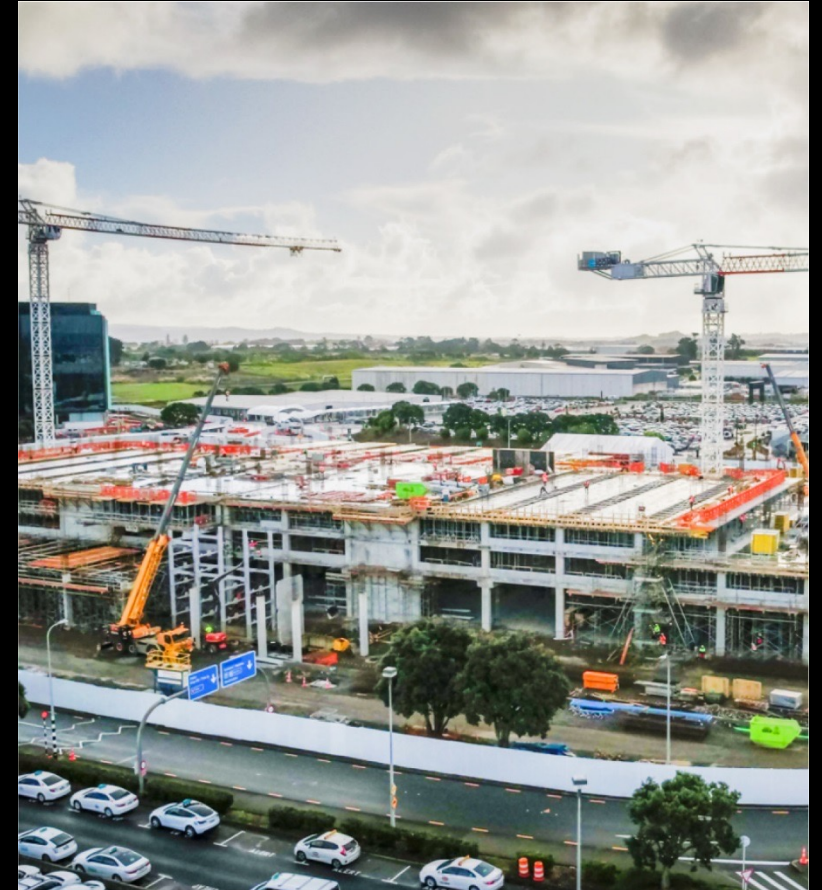
Terminals



Airfield



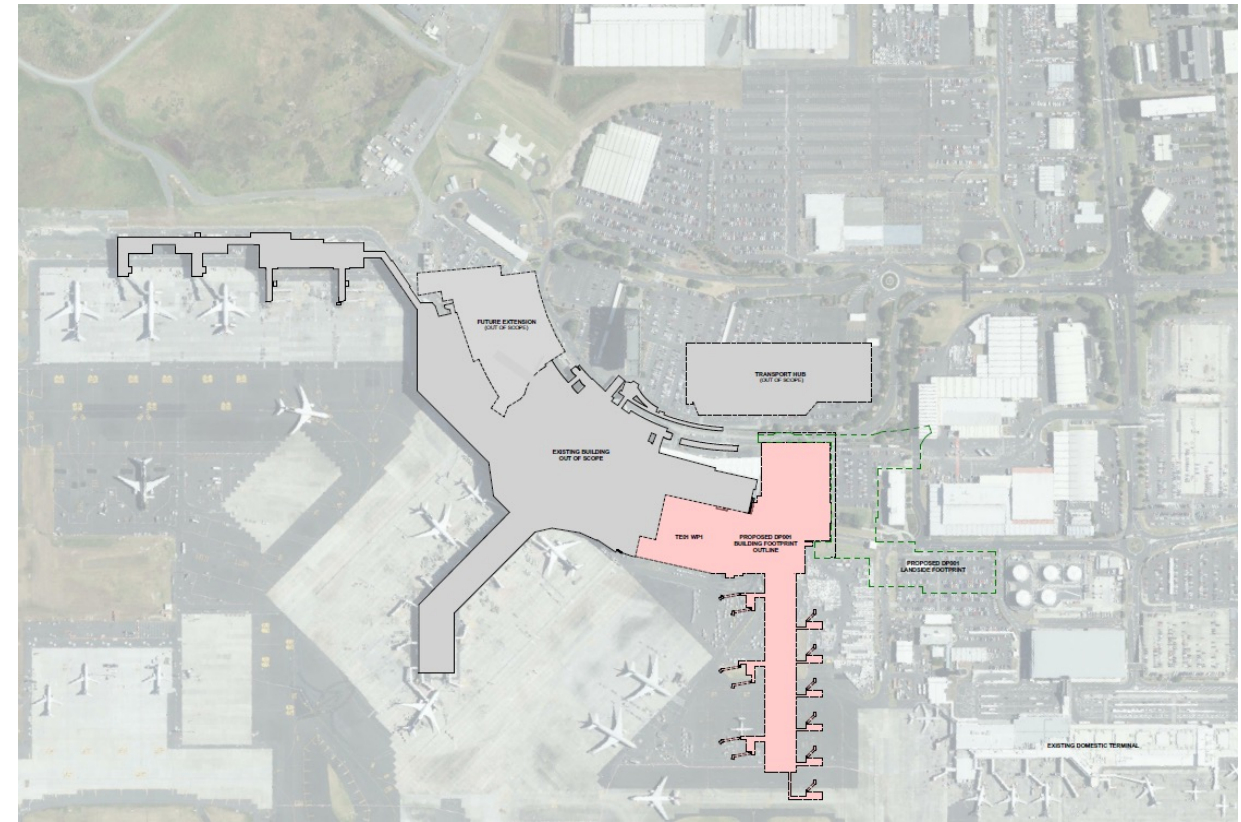
Transport



A new integrated domestic terminal



Domestic Processor Project Orientation





Auckland
Airport



ARTIST IMPRESSION



Gate
Kēti 登机口

3 B

NZ64
Welcom

Gate
Kēti 登机口

3 A

NZ64
Welcom

3



MERCADO

MERCADO

SANTONAS

Way Out
To Pulang 出口

Bag Claim
行李提取 行李

Way Out
To Pulang 出口

UP TO 60% OFF

SANTONAS

UP TO 60% OFF

NEWS



CONVENIENCE

Way Out
To Airside G2

COFFEE

COLLECTION POINT

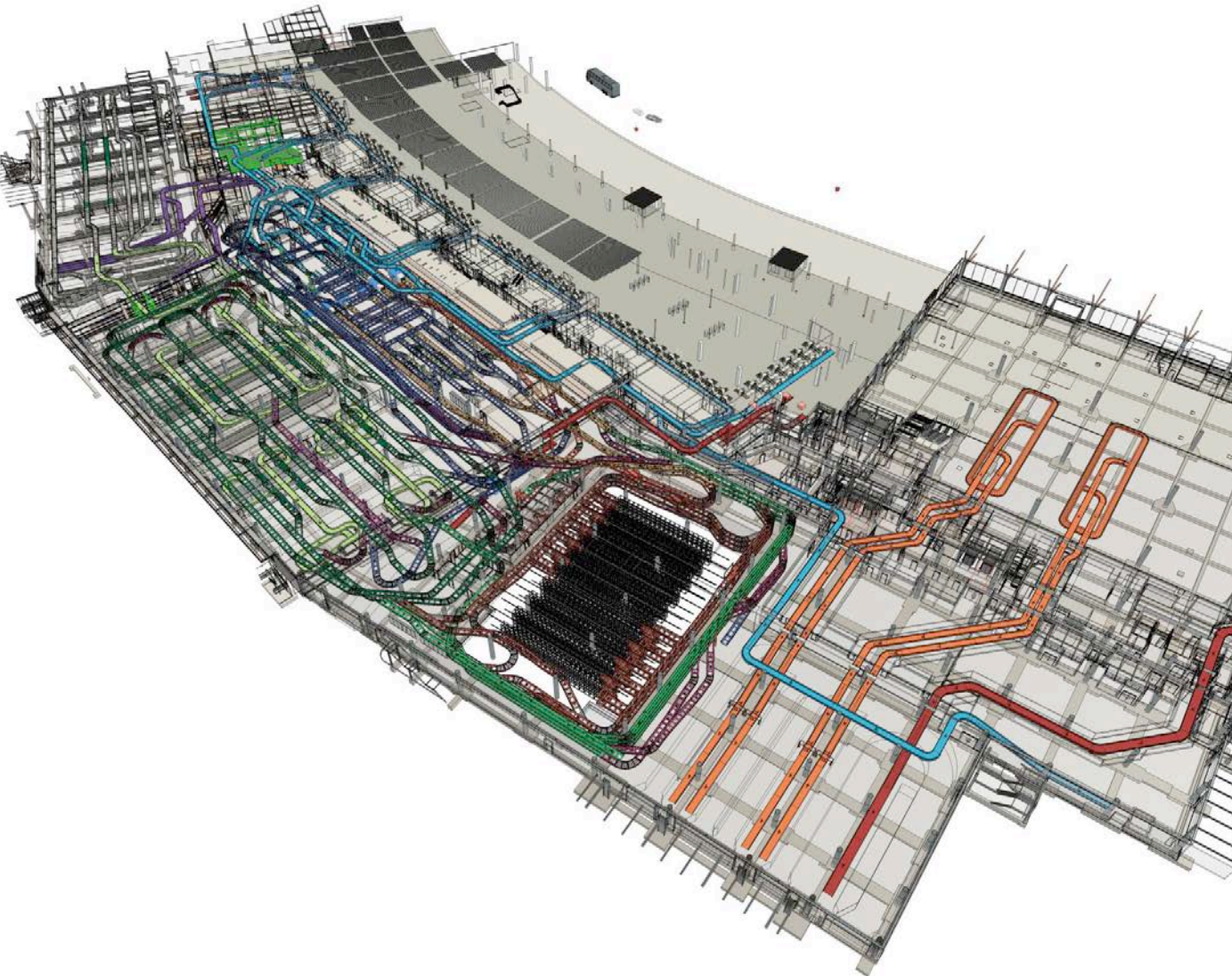
Way Out
To Airside G2

Eastern Forward
To Airside G2

CHANGING ONLINE ONLY

Travel cash for happy tour

Individual Carrier System (ICS) Baggage



Improving & investing in our roading network

We are one of Auckland's busiest roading networks

80,000

Trips per day

\$300m+

Invested between FY19-FY27

Te Ara Kōrako extension



George Bolt Memorial Drive



Laurence Stevens Drive



Historic airfield expansion brings greater resilience

250,000sqm

Or 23 rugby fields

7

New remote stands
for aircraft



A thriving aviation precinct creates jobs and supports economic growth



Major employment hub (20,000 people typically employed)

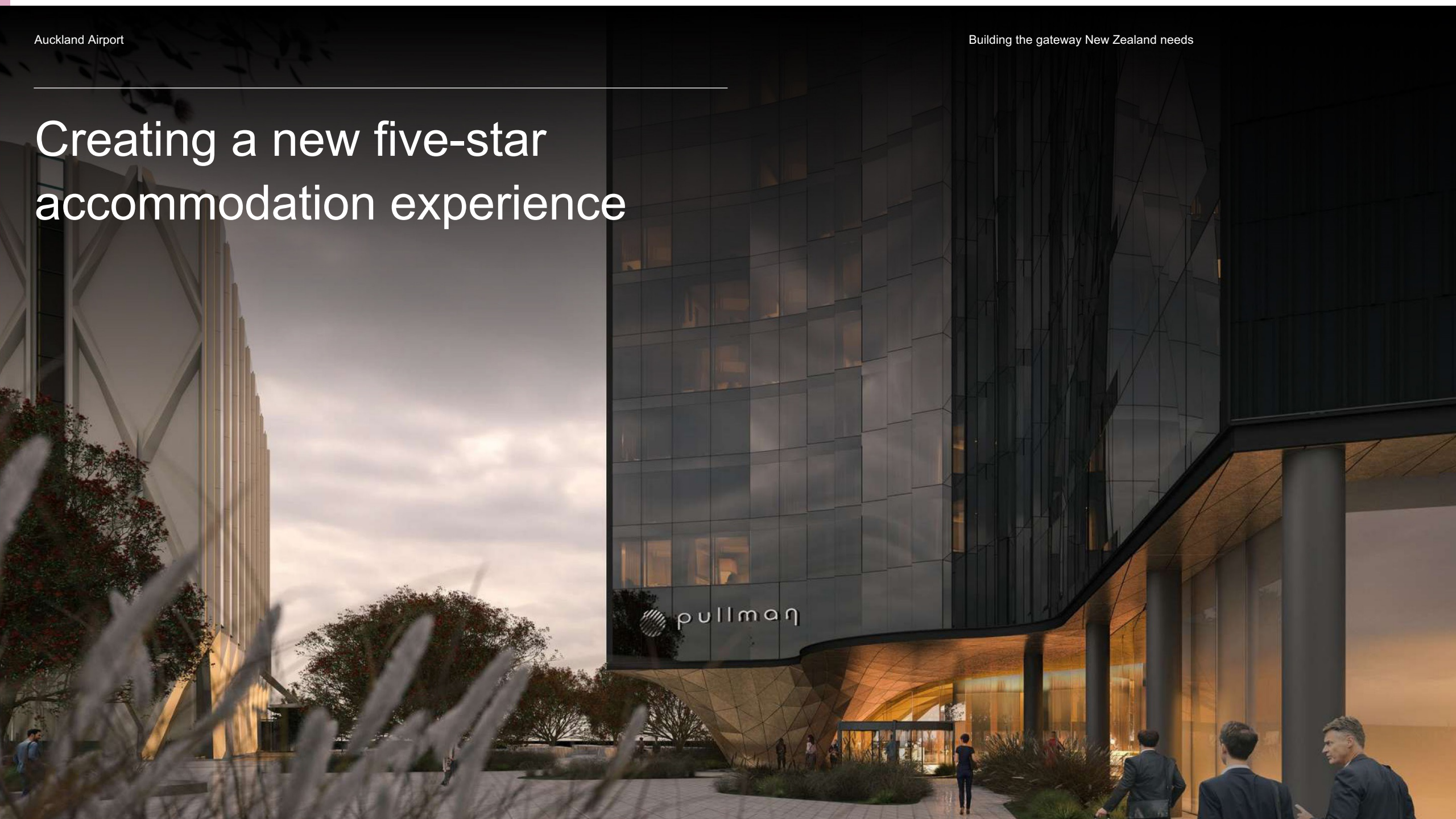
Over 250 businesses on precinct and enabling thousands more

Two operating hotels and two more under construction

The Landing Business Park – world-class logistics and tech hub

Mānawa Bay – New Zealand's first purpose-built outlet shopping precinct

Creating a new five-star accommodation experience



New Zealand's first purpose-built outlet shopping centre



Supporting the South Auckland community through job and training opportunities

- Ara Auckland Airport Jobs and Skills Hub est. 2015
- Matching local job seekers with training and work opportunities
- 12 South Auckland schools involved



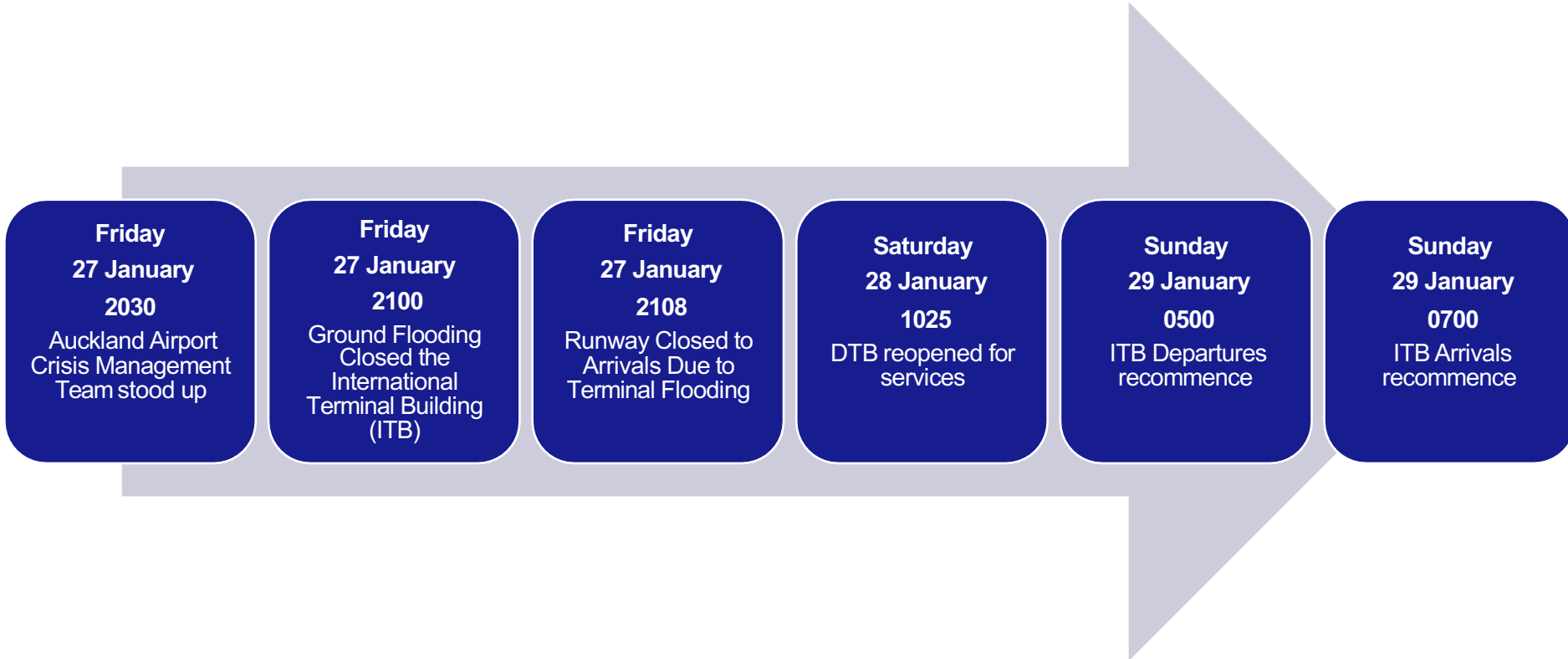
January 2023 Weather Event

On 27 January 2023, Auckland Airport experienced widespread flash flooding caused by record breaking rainfall causing flood damage to assets across the precinct.

Auckland Airport received more than its average monthly rainfall for January (258mm) within one day.

The most significant areas of damage were at the international terminal building. At its peak water was 300mm deep.





Friday
27 January
2030
Auckland Airport
Crisis Management
Team stood up

Friday
27 January
2100
Ground Flooding
Closed the
International
Terminal Building
(ITB)

Friday
27 January
2108
Runway Closed to
Arrivals Due to
Terminal Flooding

Saturday
28 January
1025
DTB reopened for
services

Sunday
29 January
0500
ITB Departures
recommence

Sunday
29 January
0700
ITB Arrivals
recommence

Developments following the weather event

Following the 27 January 2023 flood event (which far exceeded a 100-year rainfall design event), the following works and upgrades are underway:

Immediate Response:

- Operational management through the flood – terminal reopened within 36 hours
- Procurement and installation of a permanent pump to improve drainage of the P-Ponds between large rainfall events. Further improvements to monitoring and alerts underway.
- Emergency response plans updated with most recent data and findings which include reciprocal contractor readiness plans. These cover sandbag deployment at strategic points, traffic management and priority deployment of additional resources such as sucker trucks and pumps.
- Equipment readiness includes weather monitoring, on-site storage of sandbags, palletised for rapid deployment.

Short Term

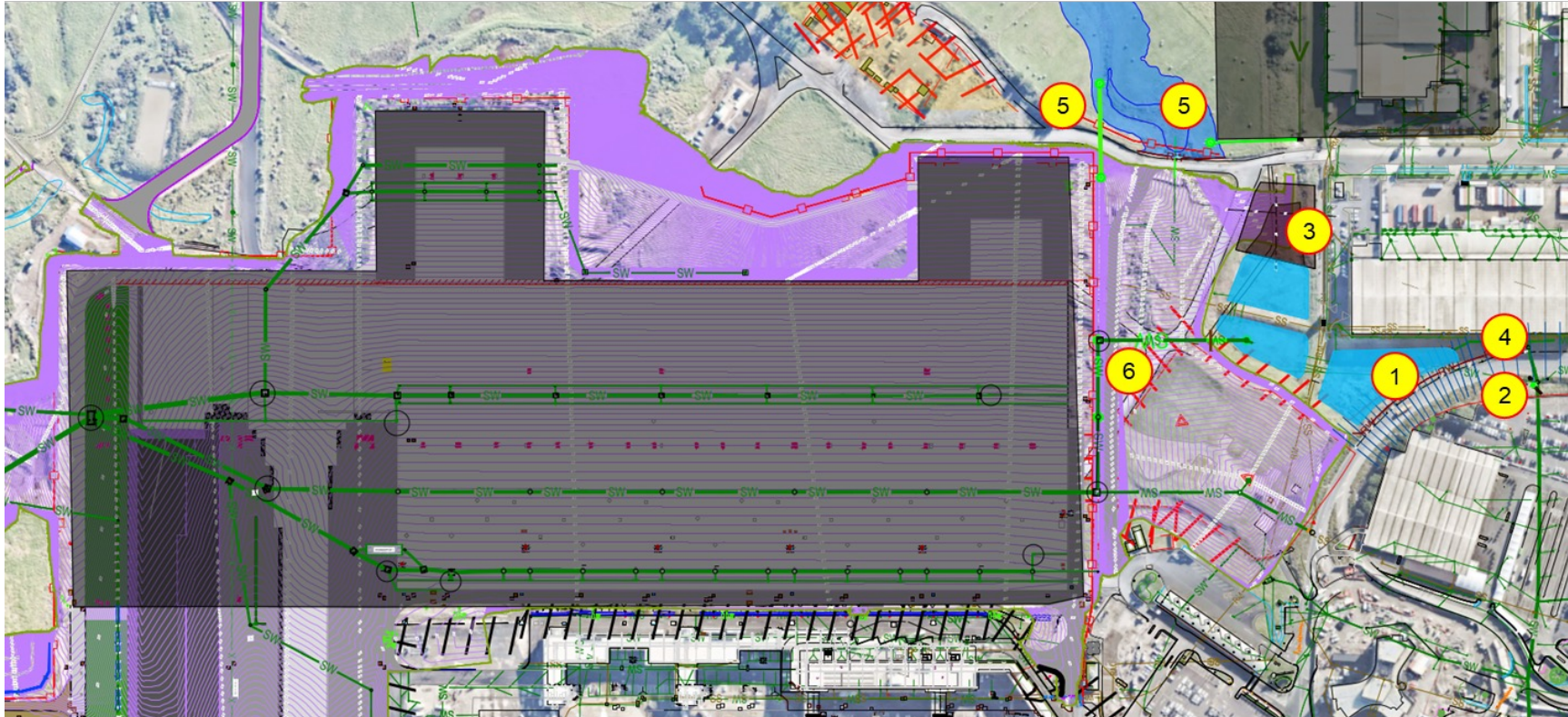
- Design, planning and investigations are underway to increase stormwater storage capacity upstream of the terminal. These works are planned to be delivered late 2023.
- Stormwater pipes within the Remote Stands Stage 2 (RSS2) project have been upsized to cater for larger than the 100-year design event. These works are now starting construction with planned completion by late mid 2025.

Medium Term (2030s)

- Design for future capital works to provide for increased storm water capacity and diversion



Immediate Upgrades



- 1 Retaining wall
- 2 Valve, connector pipe and outlet modifications.
- 3 P Pond extension and bund adjustments
- 4 raising the P Pond overflow outlet
- 5 New storage pond, retaining wall and associated outlet pipework. Northern landside pipe
- 6 RSS SW upgrades

Key drivers to get us back into operation:

All Hands On Deck

- Clear communication from Leadership on the process that needed to be followed
- 165 Airport staff engaged – 10,000 staff hours tracked over 12 months
- 80+ Third Party contractors/experts/professionals engaged. Prepared a consultant engagement briefing document to ensure they report on information the insurer requires to substantiate the claim.
- All parties involved displayed empathy, respect, patience and support throughout the crisis
- Hired one FTE to work on the flood claim and back filled other internal roles who were taken off other projects to work on the flood.

Challenges:

- 30+ tenants impacted
- 5 months to get the ITB dry – this delayed remediation works
- 24/7 operation – careful planning was required to maintain satisfactory customer experience
- 34 zones were initially identified in ITB as affected areas. This increased to 72 zones as we progressed through the remediation works due to:
 - Evidence of corrosion only surfaces much later on
 - Progressing through spaces took time – Detected more zones through air quality testing
- 1,000+ invoices to verify
- Company's urgent need for staff to return to usual roles
- Stretching supplier teams for resources

LEARNINGS

Record Keeping

- Information is usually collated months after the actual event occurred, by which time many staff could have changed roles or left the company. Documenting and saving information in a central place for others to access is crucial for formalising the claim as we need to substantiate our costs being claimed.
- Utilise systems that 3rd parties can access (photos, documents, invoicing systems).
- Set up internal coding for finance to track spend.
- Clarity on causation (eg flood vs cyclone).

It is a Long Haul flight not a Short Haul.